

Return Policy

We're committed to selling high-quality products we hope you'll enjoy using but we also know that, for one reason or another, there may be a time when you need to exchange or return something you've bought. Please make sure that you check your items carefully before they are used. We also recommend that you keep your receipt or order number, which can be found on your order confirmation or on the delivery packaging, as you might need it as proof of purchase in the event of any after-sales queries.

If I change my mind...

Within 14 days of receiving the item.

Most things we sell are covered by our 14-day money-back guarantee, so just return them to us unused, in their original undamaged packaging, in a saleable condition, with your receipt or invoice and we'll give you a refund.

If you don't have your receipt, as long as you have a proof of purchase we'll exchange the item or give you a refund with vouchers. If you'd like to return something we've delivered, simply follow the returns slip enclosed with your item.

This does not affect your statutory rights.